



AlluGuard

style, security, innovation...

Operating, Maintenance, Servicing and Installation Guide

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AlluGuard reserve the right to alter specifications to design and manufacture without notification.
All specifications are correct at time of publication, errors and omissions excepted. August 2019





Combining great design and exceptional build quality the AlluGuard 77 or AlluGuard 55 roller garage door you have purchased has been designed and manufactured in the UK and offers attractive, effortless protection for your home.

We understand that the purchasing of your AlluGuard 77 or AlluGuard 55 roller garage door is a significant investment for you and your property, this has led us to putting together this small guide to allow you to get to know your garage door better.

Your newly-installed product should give you many years of trouble-free service with the appropriate maintenance and servicing as outlined in this booklet. In order to prolong the life of your door and to reduce the likelihood of problems please adhere to the following instructions. Please note all products should only be operated by trained users. Any maintenance should only be carried out by trained garage door installers, a list is available from AlluGuard.

Wishing you many happy years with your new purchase.

The AlluGuard team

Trusted and quality assured

AlluGuard's reputation is built on quality and we are independently certified to prove that our quality management systems are industry acknowledged! Our products are designed to give you the ultimate in performance ensuring that you'll be happy to recommend AlluGuard.

Safety always comes first at AlluGuard. All our products carry a CE mark and have been independently tested for safe operation and compliance with legislation to EN 13241-1.





Looking after your garage door

Tips on maintenance for your new AlluGuard 77 and AlluGuard 55 Garage Door.

Your garage door is low maintenance:

- ✓ The curtain needs wiping with a damp cloth and a mild soap to remove any excessive dirt/grime to maintain its appearance and to reduce the risk of the surface being damaged.
- ✓ This must be done at least monthly in a salt air coastal environment.
- ✓ Marks on the paint finish can be cleaned with warm soapy water and polished with car polish.
- ✓ DHF guidelines on visual appearance of newly installed garage doors states that, for a warranty to apply, "The quality check should be carried out in natural daylight, not direct sunlight. Stand at a distance of 3 metres from the door to view the overall appearance. The door is acceptable if, taking into account the facts below, none of the following is readily visible on the face of the door:
 - marks or distortion associated with the manufacturing process.
 - minor indentations, marks or scuffs on the surface.
 - paint or stain blemishes.
- ✓ Chips in the paint work should be touched up to prevent corrosion of the metal.
- ✓ The power to the garage door should be isolated before washing or repairing the paintwork.
- ✓ The motor and curtain have been designed to be lubrication free so you must not oil or grease the guide rails.
- ✓ Make sure no foreign items get collected in the guides i.e: stones, sticks, paper etc.
- ✓ Make sure foreign objects are not embedded into the safety edge rubber.

Additional information for electrically operated products

Your door should run smoothly and easily as the motor is not designed to over-come problems of a badly running or damaged door. If necessary contact your approved installer for repair.

The motor should be stopping on the limits and not over-running when the door hits the floor or the open stops.

N.B. Always isolate the power before attempting to make any adjustments or repairs. Untrained users are advised to contact an approved installer.



Operating Instructions

Electrically Operated Products

Under UK Legislation the garage door should be operated when it is in view (unless fitted with additional safety equipment e.g. for smart phone operation), making sure it is not obstructed. Ensure when the door is running, that you and any other person stands clear of the curtain and keeps hands etc. away from the moving parts. Children should not operate the door or play nearby an opening door.



Control Unit

Please note the front of the control unit should only be removed by a trained engineer. Your garage door can be activated by pressing and releasing the buttons on the front of the control unit, the button on your remote handset, or a separate wall switch that you may have installed.



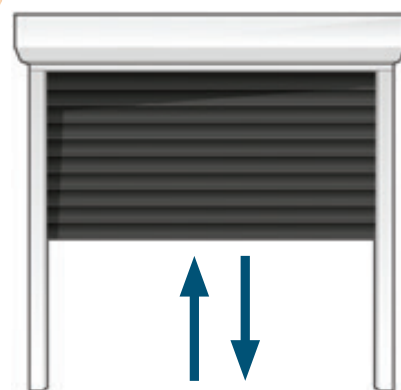
Hand Transmitters

The transmitters are fitted with four buttons and when any button is pressed the LED illuminates.

The buttons on remotes can be programmed to suit your requirements (dependent on handset type). The default setting is one button operation that allows you to lift, stop and close the door.



Press & let go



PLEASE NOTE

When opening or closing the garage door you must monitor the product until it has completed its operation. If the product is fitted with a safety device this could be activated during its operation which would cause the door to stop and reopen a short distance leaving the door partly open.

Batteries

The expected life span of batteries is 2 years; however high usage of the door will lead to a decrease in this.

Batteries are not covered under warranty.



Press & hold

This type of operation is required for "dead man mode", see the note*** at the foot of page 7 for an explanation of its use.

Safety

Safety edge

The Safety Edge is fitted to the bottom of the door and is activated when the door starts to close. If it comes into contact with an object while the door is closing, it transmits a signal to the wall mounted control unit, the door will then stop and reopen a short distance.

The safety edge also works as a weather seal, designed to be pressed against the ground. The bottom slat transmitter/cable has an IP rating of IP54 and is protected against dust and water splashing.

Safety Devices

The standard remote control receiver unit is supplied with either an electrical wireless safety edge or optical wired safety edge.

Power Failure

Electrically Operated Products

If your roller garage door is not working correctly please contact your installer for assistance. N.B: Always isolate the power before attempting to make an adjustment or repair. Untrained operators are advised to contact an approved installer.

Power failure

In the event of disruption to the power supply, or the motor temporarily over heating (the motor is protected by a thermal cut out), the door can be operated manually. Isolate power supply before using the manual override.

To operate: Hold crank handle in line with eye and rotate handle until the door reaches the open/closed position.

If the door is not used during the power failure then no action has to be taken as the unit will reset itself when the power is restored.

Important

If the garage has no service door then an exterior release kit should have been fitted to allow emergency opening from outside. Follow instructions supplied with that kit.

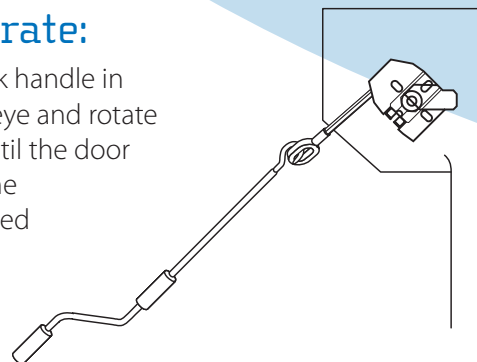
Note

When closing the door manually ensure that the locking joints are set in the fully closed position to ensure security.

Insert the hooked end of the winding handle into the override eye; this is projecting downwards from the drive motor at one end of the curtain roll, rotate the handle to operate the door to open or close.

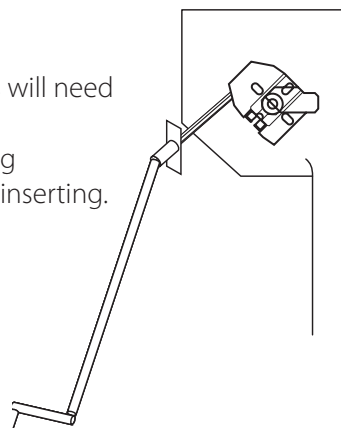
To operate:

Hold crank handle in line with eye and rotate handle until the door reaches the open/closed position.



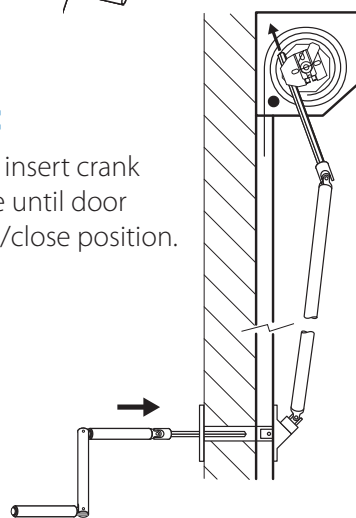
To operate:

Externally fitted doors will need the cover cap or override lock removing and the crank handle inserting. Rotate handle until the door reaches the open/closed position.



To operate:

Remove lock and insert crank handle and rotate until door reaches the open/close position.



DO NOT OVERWIND

When the main power is reinstalled, ensure that the power isolator is switched back on. If applicable secure the handle back onto the wall. Remember to keep the crank handle in a convenient place.

Troubleshooting

Electrically Operated Products

Fault	Possible Cause	Solution
Transmitter not working	Batteries flat Aerial position Distance from door	Change batteries* Check position of aerial on unit to ensure it is straight** Operate the handset within sight of the door
Door closes but immediately re-opens	Safety edge activated	Sweep the floor to ensure it is clear of obstructions and check the integrity of the safety edge
Door only comes down partially before re-opening slightly	Safety edge fault (Somfy wireless safety edge)	Check batteries in bottom slat transmitter***
Door will open but only close in dead man mode****	Bottom slat transmitter batteries flat (Somfy wireless safety edge) Safety edge fault (Sommer wired safety edge)	Change batteries in bottom slat transmitter*** Check the integrity of the safety edge
5 rapid beeps	Batteries low in bottom slat transmitter	Check Batteries in bottom slat transmitter.*** N.B: the receiver will still give a series of rapid beeps for approx. 1 minute after replacing the batteries
Door does not operate	Electrical Fault	Check electrical supply to unit then press hand set button again Check light flashing sequence Check fuse on plug and replace if necessary
Drive motor operates but door does not move	Detachment of the rigid links	Ensure rigid links are still attached to the door
Door runs erratically	Out of sequence control box Safety edge fault	Check control box light sequence Ensure safety edge is intact and magnets are positioned correctly or have not fallen off
Door open and closed positions are incorrect	Do not try to correct this yourself, it could lead to harm	Call a qualified installer
Door stops during opening	Door jammed Safety edge fault	Check door is not jammed in tracks Ensure safety edge is intact and magnets are positioned correctly or have not fallen off
Random sounding of alarm, stops when handset pressed.	Possible bottom slat transmitter incorrectly programmed	Call a qualified installer

* Transmitter batteries are CR2032 2V batteries.

** You may experience interference with other networks in the area, i.e. pylons.

*** Bottom slat transmitter batteries are AA size 3.6 lithium batteries (SL 760).

**** If the door fails to close when a button is pressed you can close the door in dead man mode by keeping your finger on the button until the door fully closes. There will be a delay before the door starts to operate. When in this mode, if you release your finger from the button, the door will stop.

Door Service & Safety Check



AlluGuard recommends that the door is regularly serviced by a competent person. We recommend the following forms the minimum basis of a full door service.

Visual Checks

Check exterior of curtain for debris/salt/dirt signs of rubbing or scuffing - clean as required.
Advisory notes:
Check operation on all handsets and wall station buttons/ change batteries after 18 months or second service.
Advisory notes:
Check bottom safety edge operations and condition of bottom rubber seal / change battery after 18 months or on second service.
Advisory notes:
Remove back box and check straps and rings haven't moved or become loose and fur still in place.
Advisory notes:
Check bottom and top limits of operator haven't crept forward reset if necessary.
Advisory notes:
Check top laths haven't moved left /right or lost end caps - adjust and re fix as required.
Advisory notes:
Check safety brake is free of debris all fixings are tight, bottom bolt of safety brake should be set at 15lbs only.
Advisory notes:
Check end plate fixings - must have at least one good solid fixing each side check rollers and guide fur are in good order and clean.
Advisory notes:
Clean any debris from hood replace and check manual winder operation check eye is in line with motor and not causing stress.
Advisory notes:
Change batteries in safety edge if wireless after 18 months or on second service.
Advisory notes:
Change batteries in handsets after 18 months or on second service.
Advisory notes:
Inspect bulb and change if required. Ensure no debris in bulb holder.
Advisory notes:
Operate door and check for rubbing / scuffing and ensure guides are clean.
Advisory notes:
Check all Fixing points on the guides.
Advisory notes:
Check top and bottom magnets are in place and operating correctly.
Advisory notes:
Check power supply cable is secured and in good order. Check control box is not on a damp wall , fit spacers if required.
Advisory notes:
Test safety edge for function.
Advisory notes:

Service & Maintenance Record

[illegible]

Installation Manual

Important: Please read these instructions carefully prior to commencing the installation of the door.

The AlluGuard door has been designed to provide years of trouble free use. The door will perform efficiently only if it is installed and operated correctly.

Read these important safety rules first:

This equipment must be installed and used in accordance with these instructions. Failure to follow these instructions could result in damage to the integrity of the safety circuits.

Two persons are required to install this product to ensure safe handling procedures.

CAUTION

Do not wear rings, watches or loose clothing while installing or servicing the unit and ensure correct PPE is worn.

To avoid serious personal injury from entanglement, remove any loose objects from the equipment prior to operating door.

DANGER

Installation and wiring must be in accordance with your local building and electrical regulations.

Any electrical work must be carried out by a suitably qualified person, if in doubt consult a qualified electrician.

Use only the mains lead supplied with the Remote Control Unit as failure to do so will invalidate the warranty.

Connect the mains lead to an adjacent 13amp 3 pin switched socket.

The plug must be fitted with a 13 amp fuse.

Note: For optimum electrical safety this unit should be connected to circuit protected by a R.C.D. (max 30 mA trip rating).

This unit should not be installed in a damp or wet space or on a damp or single skinned wall without sufficient spacers.

DANGER

Disconnect electric power to the control unit before making repairs or removing covers.

Install the Remote Control Box (or any additional push buttons) in a location where the garage door is visible, but out of the reach of children. Do not allow children to operate push button(s) or remote control(s). Serious personal injury from a closing garage door may result from misuse of the operator.

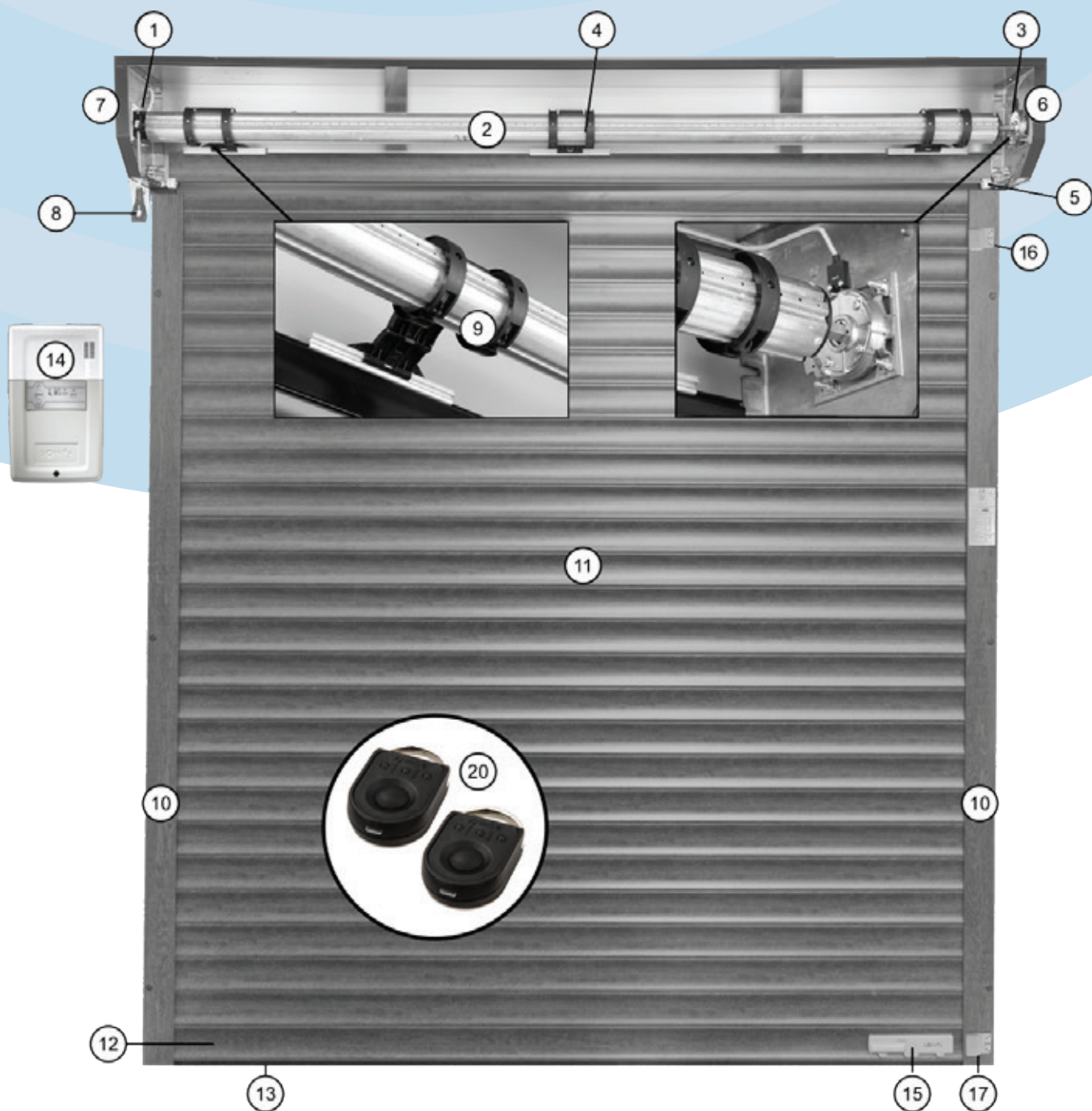
CAUTION

Activate unit only when the door is in full view, free of obstructions and operator is properly adjusted. No one should enter or leave the garage while the door is in motion. Do not allow children to play near the door.

Note to Installer

Please ensure this installation and user manual remains with the end user as it contains important safety and warranty information.





- | | |
|------------------|-----------------------------|
| 1. Motor | 11. Curtain Assembly |
| 2. Axle Assembly | 12. Bottom Rail |
| 3. Shaft End Cap | 13. Bottom Weather Seal |
| 4. Barrel Rings | 14. Rollixo Control Box |
| 5. Guide Rollers | 15. Safety Edge Transmitter |
| 6. R/H End Plate | 16. Top Magnet |
| 7. L/H End Plate | 17. Bottom Magnet |
| 8. Override Eye | 18. Safety Brake |
| 9. Locking Strap | 19. CE Label |
| 10. Guide Rails | 20. Hand Transmitter (x2) |

Component Check

Unpack and check that all components are present.

✓ Curtain Assembly

(inc. set of Pre-fitted Locking Straps)

✓ Axle Assembly

(pre-fitted with Motor, Locking Rings and Dummy End)

✓ Pair of Guide Rails

(pre-fitted with brush strips)

✓ Box Assembly Comprised of:

- 1 pair of end plates (pre-fitted with guide rollers & safety break)
- 1 motor override eye and manual winding handle
- 1 fittings pack

✓ Control System Comprised of:

- Control unit (The light bulb is not covered under manufacturer's warranty)
- Mains lead
- Pair magnets
- 2 No Remote hand transmitters
- Safety edge transmitter (The battery is not covered under manufacturer's warranty)
- Fittings Pack

1. Pre-Installation Check

Important Note: In case of power failure a manual override system is fitted as standard but this can only be operated from inside the garage.

If the garage has no service entrance door then an exterior release kit must be fitted to allow manual operation of the garage door from outside.

1. BEFORE REMOVING THE OLD DOOR check that the door size and colour correspond with that which was ordered.

2. Structural condition of opening

Ensure the area around the opening is strong enough to support the door

The surface where the door is to be fitted must be flush and reasonably smooth.

Small irregularities in the brickwork will be acceptable. The lintel must not protrude backwards or forwards from the brick piers. Should the lintel protrude backwards or forwards from the brick piers this will require special instructions, please consult your AlluGuard Approved Installer.

3. Fitting Notes

3.1. It is recommended that 2 people are available for fitting all door sizes.

3.2. The door must be fitted square and level, irrespective of the shape of the opening; on no account should any compensation be made to suit an irregular opening.

3.3. Ensure all necessary tools are to hand before starting.

3.4. The door package and its contents should be checked for obvious damage before removal of the wrapping.

IF THERE IS ANY DAMAGE YOUR SUPPLIER SHOULD BE CONTACTED IMMEDIATELY.

4. Ensure there is a suitable 13amp 3 pin switched socket adjacent to where the Remote Control Box is to be fitted.

5. Ensure all tools and door components are gathered together inside the garage prior to starting the installation.

Tools Required:

- | | |
|--------------------------------|---|
| • 2 Stepladders | • 7.0 drill bit |
| • Spirit/laser level | • 11.0 drill bit |
| • Steel tape | • Hacksaw |
| • Power drill | • Suitable wall plugs (not supplied) |
| • 10mm A/F spanner | • Small electrical screwdriver |
| • Slot screwdriver | • 3mm A/F Allen key |
| • Pozidrive screwdriver | • Suitable fixings (not supplied) |
| • 4mm A/F Allen key | |
| • 3.8 drill bit | |

2. Check Headroom

The headroom is the clear vertical height required between the top of the guide rails and any obstruction above the shutter as shown in **Fig 1** and **Fig 2**.

This space is required to house the door roll headroom of 205mm / 300mm is required. (AG55 requires 205mm & AG77 requires 300mm).

Limited Head room

If insufficient headroom is available the door can still be fitted (see your survey sheet) but the shorter guide rails will give a corresponding reduction in door opening height as shown in **Fig 3**. The curtain will require 1 lath to be removed for every 75mm of reduction in the guide height.

Note: Ensure that the headroom above the guides is clear of any obstructions (especially small protrusions or nail heads) which could cause damage to the door roll during installation/operation.

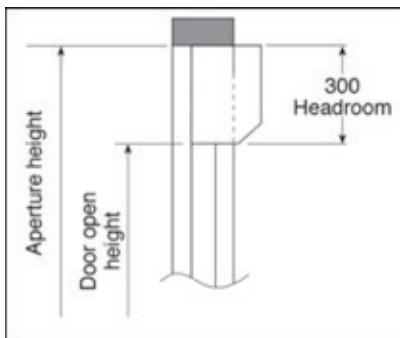


Fig 1: Headroom within aperture

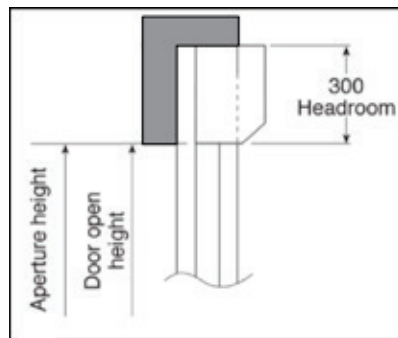


Fig 2: Headroom behind aperture

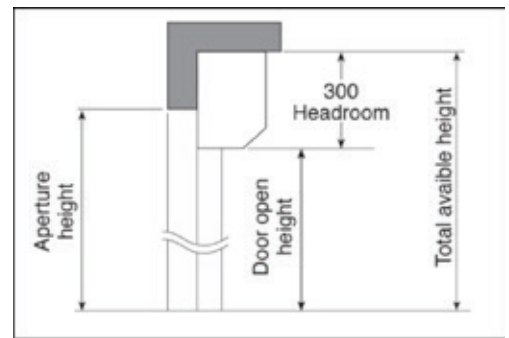


Fig 3: Limited headroom

3. Preparing the Guide Rails

3.1 For Fitting Within The Aperture

3.1.1 Check Guide Rail Length

Check that guide rails have been supplied to the correct length as per your survey sheet / order. The correct length is aperture height less 205mm or 300mm as shown in **Fig 1**.

3.1.2 Drill Fixing Holes

Drill holes through 7mm diameter and counter drill 11mm diameter as shown in **Fig 4**.

A minimum three holes per rail are required, positioned as shown in **Fig 5**.

NB. Position holes for best fixing to brickwork.

3.2 For Fitting Behind The Aperture

3.2.1 Check Guide Rail Length

Check that guide rails have been supplied to the correct length as per your survey sheet/order.

A. Where headroom of 205mm / 300mm or more is available guide rail length equals aperture height as shown in **Fig 6**.

B. Where only limited headroom is available guide rail length equals total available height less 205mm / 300mm as shown in **Fig 7**.

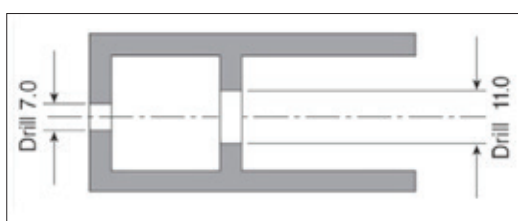


Fig 4

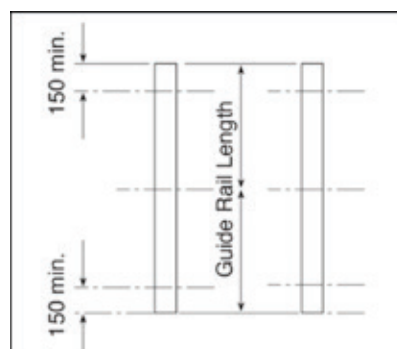


Fig 5

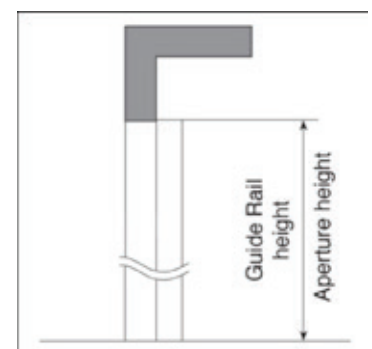


Fig 6

3.2.2 Drill Fixing Holes

Drill holes through 7mm diameter & counter drill 11mm diameter as shown as shown in **Fig 8**.

A minimum three holes per rail are required as shown as shown in **Fig 9**.

NB position holes for best fixing to brickwork.

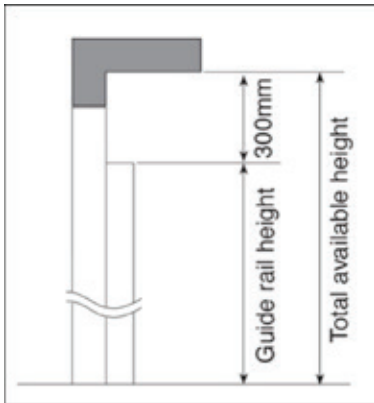


Fig 7

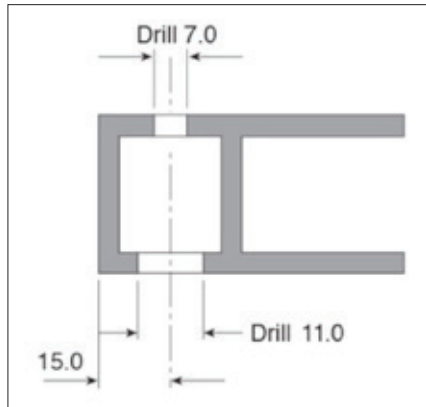


Fig 8

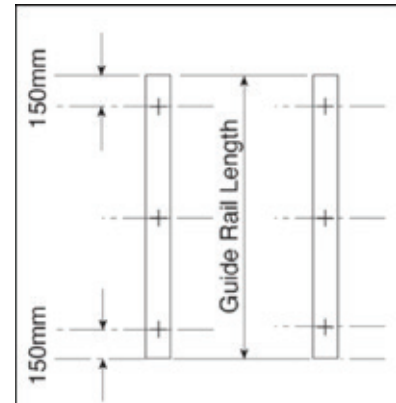


Fig 9

4. Assemble the Frame

4.1 L/H or R/H Motor (Factory Fitted as Standard)

The motor and control unit can be mounted on either the L/H side or R/H side. (Please specify at time of order).

All AlluGuard doors are fitted with a safety brake as standard excluding AG55 Doors shown in **Fig 10**.

- If you want to change the hand of the motor this should be carried out by a suitably trained engineer.
- If you do move the Motor & Safety Brake ensure that these are installed correctly otherwise the unit will not activate under normal running conditions.
- **It is important that the head plates are securely fixed – 2 fixings per head plate.**

4.2 End Plates and Safety Brake Device* (Safety brake factory fitted as Standard)

Lay the Head assembly on protective packing, parallel with and just inside the garage opening.

Ensure the motor is situated at the correct end for your installation and that the motor limit adjusters are at the top/bottom as shown in **Fig 11**.

Fix the motor plate to the end plate by using four M6 x 25 countersunk screws and Nyloc nuts provided.

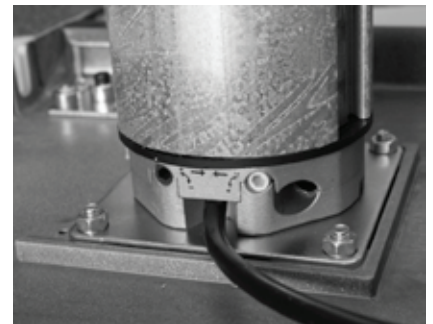


Fig 11



Fig 10

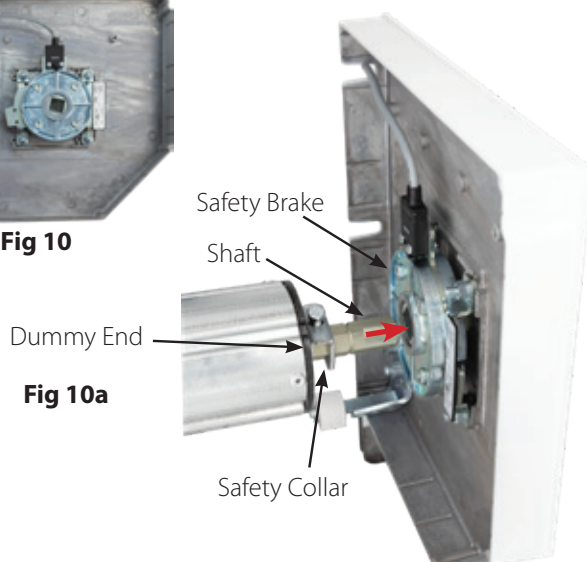


Fig 10a

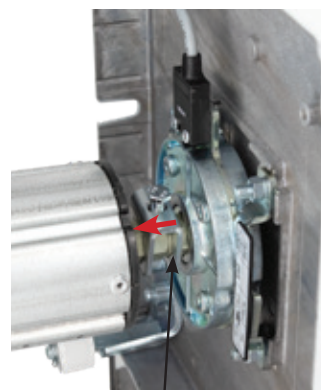


Fig 10b

Safety Collar

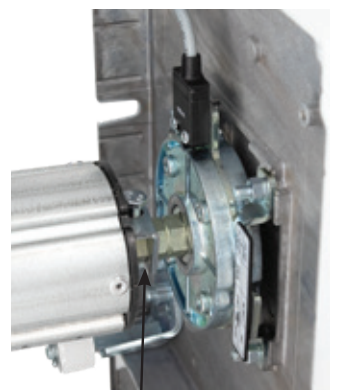


Fig 10c

Safety Collar tight against the dummy end

The safety brake is prefitted to the end plate as standard (**Fig 10**). Loosen the safety collar on the dummy end shaft, extend the shaft fully into the safety brake (**Fig 10a**). Slide the safety collar tight up to the dummy end and tighten. (**Fig 10b & 10c**).

4.3 Fit Guide Rails

Select R/H guide rail and slide fully onto the bottom square tube spigot projecting from the R/H end plate, please ensure that the End Plate is flush with the face side of the guide rail.

Repeat for the L/H guide rail as shown in **Fig 12**.

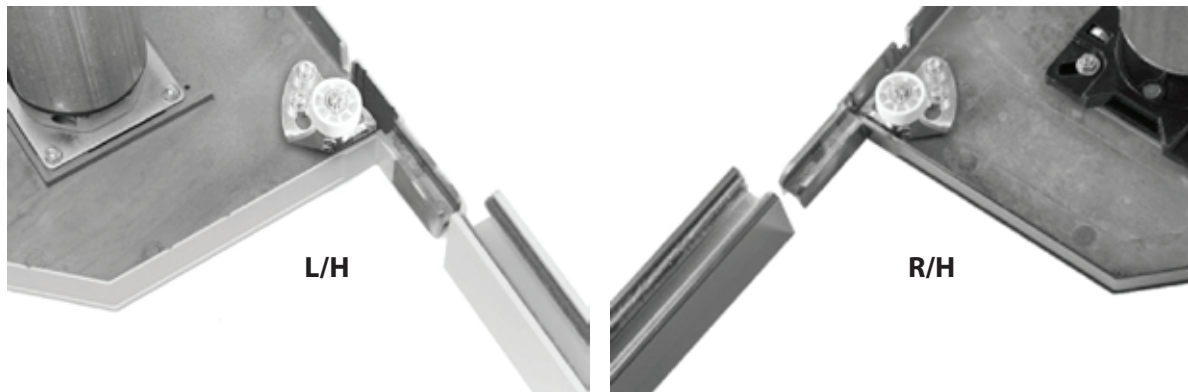


Fig 12

5. Install the Frame

You will have drilled your guide rails, as shown in **Fig 4** or **Fig 8**, for fitting either:-

- a)** Within the aperture **b)** Behind the aperture

Please proceed accordingly. (**SAFETY NOTE: 2 people required**)

5.1 Fitting Within Aperture

For installation within the aperture we strongly recommend the use of a cover box as this covers and protects the door curtain roll.

5.2 If either half box or full box options are specified these will be supplied factory fitted to the end plates.

5.3 Lift the frame assembly into position and align with the front of the aperture.

Ensure the guide rails are VERTICAL (in both directions) and parallel to each other, at the same height and the correct distance apart.

NB: Some width adjustment is available on the sliding shaft end of the axle.

The correct distance is shown in **Fig13**. – AG77 Door

Ensure the axle assembly is horizontal by using a spirit level.

5.1.3 Once the frame is correctly positioned, mark and drill for fixings (fixings not supplied).

5.1.4 When the guide rails are securely fixed, double check that they are vertical, parallel and correct distance apart and that the axle assembly is level.

5.4 Fixing The Head Plates

Fix the head-plates into position ensuring that the head-plates are level and that the locating pegs are fully located into the guide section. Fix securing screws through back of head-plate and attach securely to the wall. Where a back box is fitted it may be necessary to fix the back box to the opening header to stop any marking of the curtain during door operation. If additional fixings are required in the back box, use countersunk screws, ensuring that the screw heads do not protrude, as curtain damage could occur.

Always ensure that the back box is adequately fixed to eliminate any rubbing of the curtain on the back box during the door operation and fixing are evenly spaced to ensure no bowing of the box.

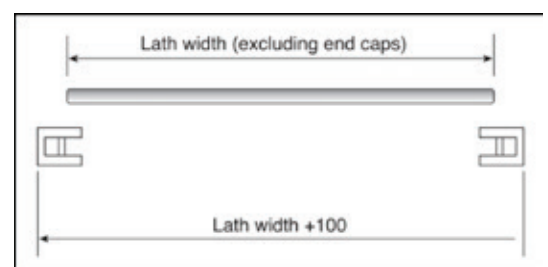


Fig 13

5.5 Fitting Behind Aperture / Fitting to the Front of the Aperture (External Fit)

Lift the frame assembly into position and align centrally with the aperture. Ensure the guide rails are vertical (in both directions) and are parallel to each other, at the same height and the correct distance apart.

NOTE: Some width adjustment is available on the sliding shaft end of the axle. The correct distance apart is shown in **Fig 13**.

When fitting to the front of the aperture (external fit/reverse roll), once installation is complete, the box must be siliconed at the interface with the aperture and along all edges and joints to prevent water ingress. Failure to seal will invalidate the warranty. The bottom slat transmitter must be fitted to the inside face of the bottom slat (concave face). Fitting to the external face of the slat will lead to failure and invalidate the warranty.

Ensure axle assembly is horizontal by using a spirit level.

5.6 Once the frame is correctly positioned, mark and drill for fixings (fixings not supplied).

5.7 When guide rails are securely fixed, double check for vertical, parallel and correct spacing and that the axle is level.

NOTE: Once the frame is fully fitted and checked, use the plastic plugs supplied to cover the fixing holes in the guide rails to give a 'fully finished' effect.

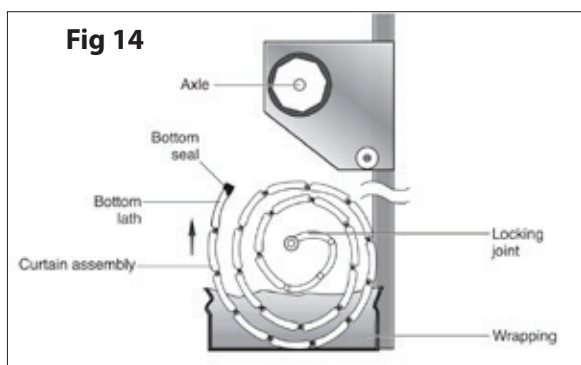
5.8 Fixing the Head Plates

Fix the head-plates into position ensuring that the head-plates are level and that the locating pegs are fully located into the guide section. Fix securing screws through back of head-plate and attach securely to the wall. Where a back box is fitted it may be necessary to fix the back box to the opening header to stop any marking of the curtain during door operation. If additional fixings are required in the back box, use countersunk screws, ensuring that the screw heads do not protrude, as curtain damage could occur.

Always ensure that the back box is adequately fixed to eliminate any rubbing of the curtain on the back box during the door operation.

6. Installing the Curtain Assembly

6.1 Carefully unwrap and remove the outer bubble wrap protection and place over shaft to stop damage to inside of curtain during installation.



6.2 Carefully position the curtain assembly in the door aperture, below the axle as shown in **Fig 14**, slit the packaging to gain access to the curtain but leave some packaging to protect the curtain.

6.3 **SAFETY NOTE:** A minimum two people are required for this procedure to ensure safe handling.

6.4 It is essential to place sections of bubble wrap over the axle to prevent marking the curtain as it is installed.

6.5 Using minimum 2 people carefully lift the curtain assembly up level with the axle. Practice has shown that it

is best to place one hand on the axle, keeping that arm straight, and support the curtain roll on that shoulder as shown in **Fig 15**.

6.6 Feed the bottom lath over the top of the axle and down between the guide rails, as shown in **Fig 16** taking care not to scuff the curtain assembly, proceed until half of the curtain has been fed over the axle, carefully unroll the remaining curtain until this is balanced over the shaft, once this is done carefully feed the curtain into the guide until the curtain reaches the floor.

NOTE: Do not let the curtain 'free fall' over the axle as this will result in damage to the **Curtain** and/or the **Safety Edge Transmitter**.

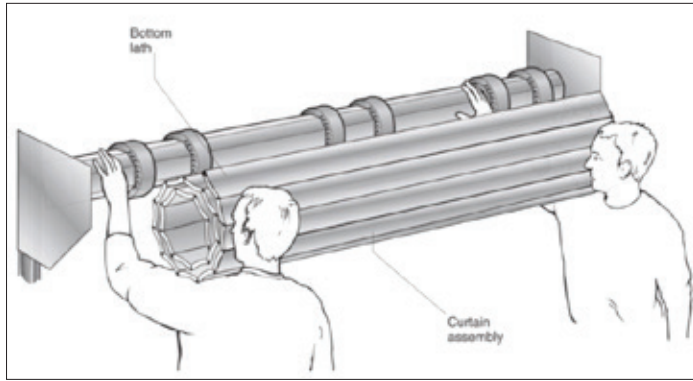


Fig 15

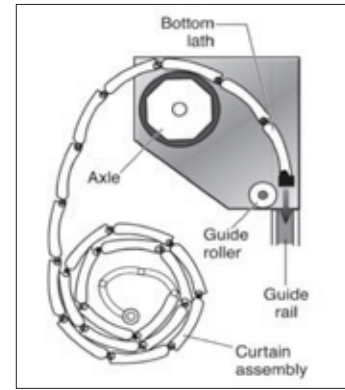


Fig 16

7. Attach the Curtain

7.1 Fit the Motor Override

Attach the 'Motor Override Eye' fitting to the motor as shown in **Fig 17** using 3mm screw.

7.2 Position the Axle

Use the motor override to rotate the axle shaft.

Rotate the axle until the locking joint attachment holes are positioned as shown in **Fig 18**.

7.3 Locking Ring

There is a locking ring positioned on the shaft for each locking strap; the number of locking rings will vary according to curtain width and AG55 - 2 rings & AG77- 1 ring per strap.

Position the outermost ring/s to the shaft approx. 150mm in from each end and equally space the other/s as shown in **Fig 19**.

Slide each locking strap along the top lath and engage the fastening pin into the appropriate hole in the respective clamped locking ring/s, (AG55 Doors).

Slide the loose locking ring to engage the other end of the fastening pin and secure the loose locking ring to the shaft using the self tapping screw on AG55 doors.

Repeat this for each locking strap, as shown in **Fig 19**.

7.4 Locking Ring (AG77)

The locking rings are pre-attached on the barrel, to connect the locking straps, line up with the locking ring hole and insert pin. Space the lock rings with 800mm between them.



Fig 17

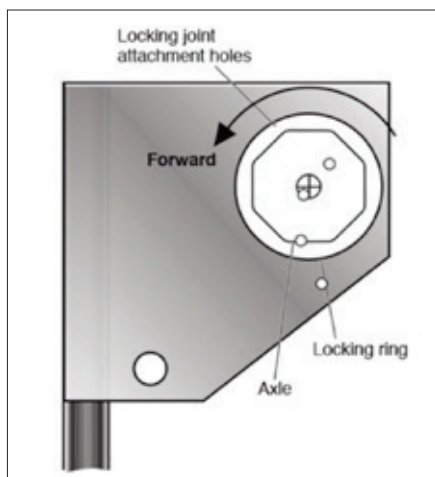


Fig 18

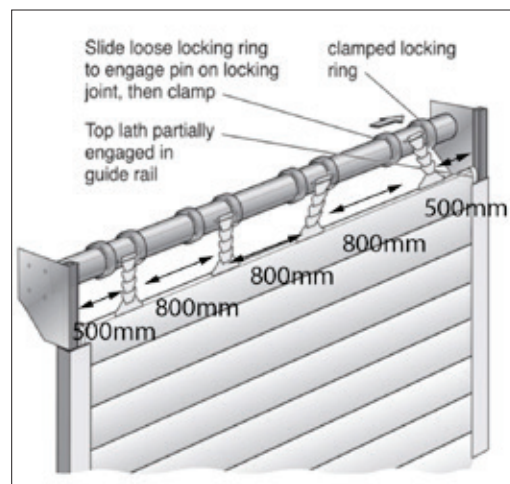
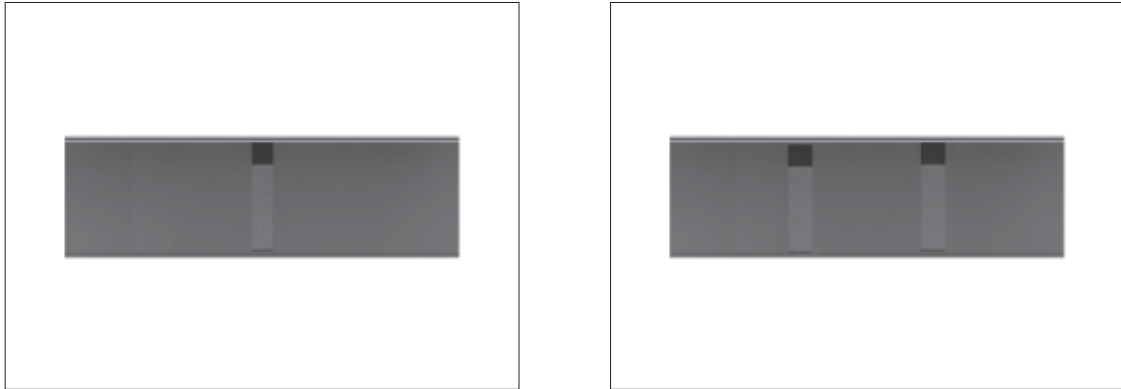


Fig 19

The support straps should be positioned centrally or equidistant. **Support straps are available from the sales office, should the box require support.**



8. Connect the Electrics

8.1 Preparing the AlluGuard Roller Garage Doors for Remote Control for Installation

- Remove the integrated light cover from the top of the Somfy Rollixo Control Unit.
- Unscrew and remove the receiver cover from the unit by loosening the one screw at the base of the unit.

8.2 Fixing the Somfy Rollixo Remote Control to the Wall

- Make sure that the unit is mounted onto internal brickwork and is firmly fixed.
- The unit must be installed with the courtesy light at the top. Hold the unit against the wall at a height of at least 1.6 meters and mark where the screw fixings should be as shown in **Fig 20**.
- Take the unit away and drill the holes. Fix unit to the wall.

THIS MUST BE FITTED INSIDE THE GARAGE AS IT IS NOT IP RATED

8.3 Plug power lead into 13A socket but **DO NOT SWITCH ON** at this stage.

8.4 Connect the safety brake cable to terminals 5 and 6. Alternatively use a test lead.

9. Setting the Curtains Open and Close Position

Somfy Motor Set-Up

Motor and fall protection wiring.

The receiver must not be connected to the mains power supply during connection to the motor.

9.1 Motor Wiring

9.1.1 Connect the motor to the receiver.

Note: the motor's direction of rotation shall then be checked and reversed if necessary.

9.1.2 Lock the motor cable with the cable clamp provided.

The motor cable must be placed in the receiver's 230v insulation area.

Fall protection wiring.

If no fall protection is connected, it is essential to create the bridge between terminals 5 and 6 of the receiver (with the shunt provided).



Fig 20

9.2 Connecting the Receiver to the Mains Power Supply

- 9.2.1 Fully unfold the receiver aerial so that it is pointing downwards.
- 9.2.2 Screw the bulb supplied into the receiver. (Before connecting to mains power supply)
- 9.2.3 Replace and screw in the receiver cover.
- 9.2.4 Refit the integrated light cover.
- 9.2.5 Connect the receiver to the mains power supply.

All the indicator lights come on and then go out.

If indicator light 1 comes on permanently, fall protection is not connected or incorrectly connected to the receiver.

If indicator light 2 comes on permanently, the safety edge has not been detected by the receiver (radio safety edge transmitter not yet memorised or the wired safety edge is still not connected).

9.3 Checking the Direction of Rotation of the Motor and Adjustment of the Motor End Limits

9.3.1 Press simultaneously on the ^ and v buttons until the motors up and down movement occurs to enter motor adjustment mode.

- Indicator light 1 flashes slowly.

9.3.2 Press button ^ or v to check the motor's direction of rotation.

If the motor's direction of rotation is correct, move on to step **[3]** of the motor end limit setting procedure.

If the direction of rotation is incorrect, press button **(stop)** until the motors up and down movement occurs, check the motor's direction of rotation again and move on to step **[3]** of the motor end limit setting procedure.

9.3.3 If the motor end limits are already set, move on to step **[8]** to exit motor adjustment mode.

- If the motor end limits are not set, check that the motor is released: the two push-buttons should be pressed.

Note: The motor end limits can also be set with a setting tool (ref. 9015971).

In this case, set the motor end limits with the cable then move on to step **[8]** to exit motor adjustment mode.

9.3.4 Press ^ button to position the garage door in the upper position.

- Adjust the upper position with buttons ^ and v.

9.3.5 Press the motor's upper end limit push-button.

9.3.6 Press v button to position the garage door in the lower position.

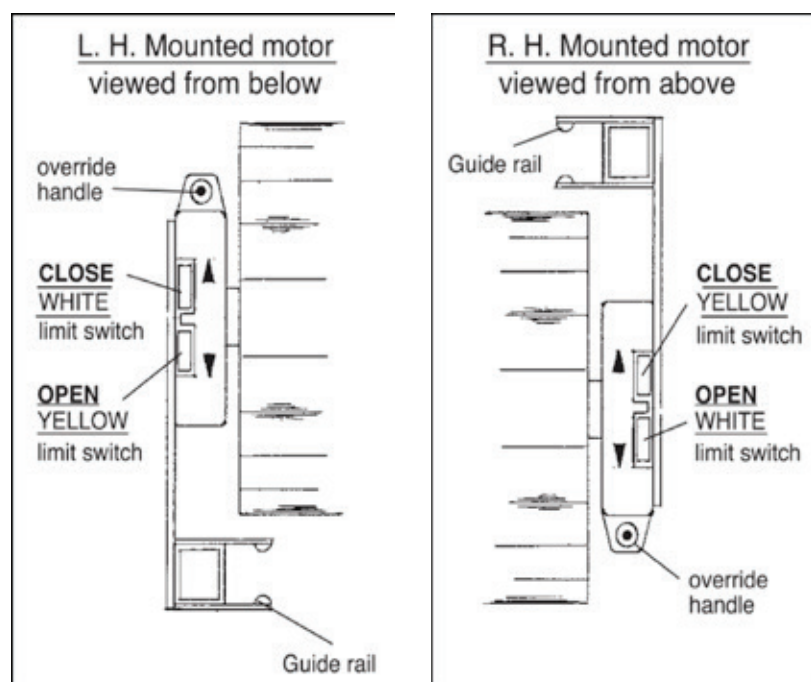
- Adjust the low position with buttons ^ and v.

9.3.7 Press the motor's low end limit push-button.

9.3.8 Press simultaneously on the ^ and v buttons or press the (prog) button until the motor's up and down movement occurs to enter motor adjustment mode.

- Indicator light 1 goes out.

Somfy Motor



Progressive Motor Limit Set-up

9.4 Limit Switch Adjustment (see Fig 22)

The limits are set at the factory to 8 revolutions of the shaft, A 4mm 'Allen Key' limit adjuster is used to adjust them further.

Allow the motor to run downwards without the curtain attached to enable the shaft to determine bottom limit position, without curtain attached to shaft.

9.5 Adjustment 'Up'

Run the motor up with the curtain attached, if the motor stops short of fully open, turn the adjusting screw in the + direction (this is the adjuster indicated by the rotation of the barrel. This will allow the motor to run on in the up direction.

Stop the motor before it gets to the fully open position and wind the adjuster in the – direction until it stops before the fully open position. Keep the open button pressed and at the same time slowly turn the adjuster in the + direction until the door stops at the fully open position. If the motor runs too high, turn the adjustment screw towards the - direction until the motor stops in the correct position.

9.6 Adjustment 'Down'

Run the motor down, if the motor stops short of the closed position, turn the adjustment screw towards the + direction keeping the control pressed in the down direction until the correct position is reached.

If the motor runs too far turn the adjustment screw towards the – direction.

Set open position as shown in **Fig 21**.

9.7 Checking the Limit Positions

Run the motor in both directions until the limit switches cut out the motor travel.

Carry out any fine adjustments. One turn of the adjustment screw corresponds to approximately 70° turn of the roller tube.

In order that the locking joints operate effectively, the position of the shaft in the closed position needs to be finely adjusted.

Do not adjust past this position as this will impose excessive loads on the mechanism.

This motor is fitted with a thermal trip; this stops the motor from overheating.

Be aware that excessive running of the door may cause the thermal trip to operate, if this happens; please wait 20 minutes before trying to operate the door again.

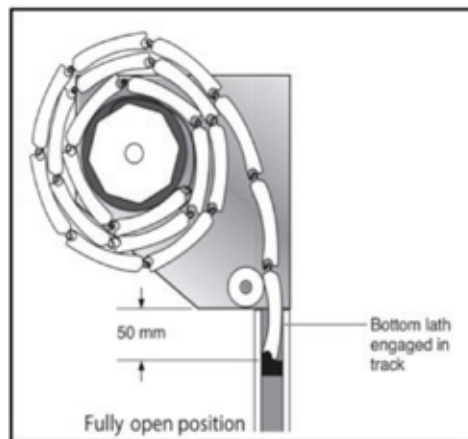


Fig 21

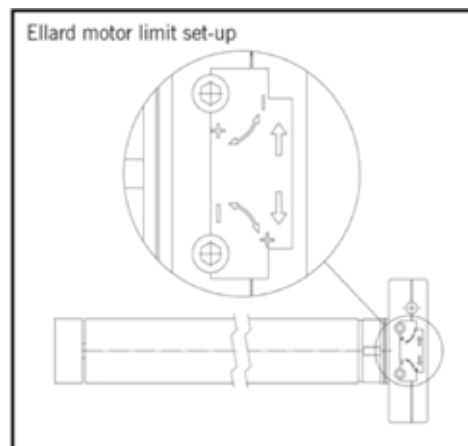


Fig 22

Setting Progressive Limits

Right Hand Motor

Red adjuster is the down limit
White adjuster is the up limit



DO NOT USE DRILL TO DO THIS
Use the adjuster tool

After setting the limits, run the shutter up & down once, to ensure that the top/bottom limits are set correctly.

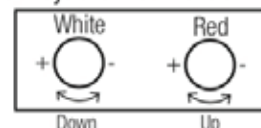
**FOR ANY ASSISTANCE REQUIRED
PLEASE CONTACT**

**TEL: 07795 103 133
01709 529 723**

Setting Progressive Limits

Left Hand Motor

Red adjuster is the up limit
White adjuster is the down limit



DO NOT USE DRILL TO DO THIS
Use the adjuster tool

After setting the limits, run the shutter up & down once, to ensure that the top/bottom limits are set correctly.

**FOR ANY ASSISTANCE REQUIRED
PLEASE CONTACT**

**TEL: 07795 103 133
01709 529 723**

10. Position the Magnets on the Door Guide & Programming the Safety Edge Transmitter

IMPORTANT: Do not introduce the bottom magnet to the guide for the first time with the curtain in the closed position, this will compromise the set up process. Using the test lead or control box buttons, send the door down to the bottom limit position. Mark the guide in pencil at the point in line with the arrow on the bottom slat transmitter. Open the door half way. Fit the bottom magnet over the mark using the sticky pad as shown in **Fig 24**.

Send the door up to the fully open position. Measure 70mm down from the bottom edge of the bottom slat transmitter and mark the guide in pencil. Send the door down to half way and then fix the top magnet using the sticky pad. **Fig 23**.



Fig 23



Fig 24

Programme the bottom slat transmitter into the control box **Fig 25**.

Programming the XSE Transmitter in to the Rollixo Receiver

Press the 'Prog' button on the Rollixo RTS front panel until the LED above the Prog button lights up RED.

Press the 'PROG' button on the safety edge transmitter for approximately 4 seconds until the 'Prog' LED on the Rollixo RTS controller flashes and then goes out.

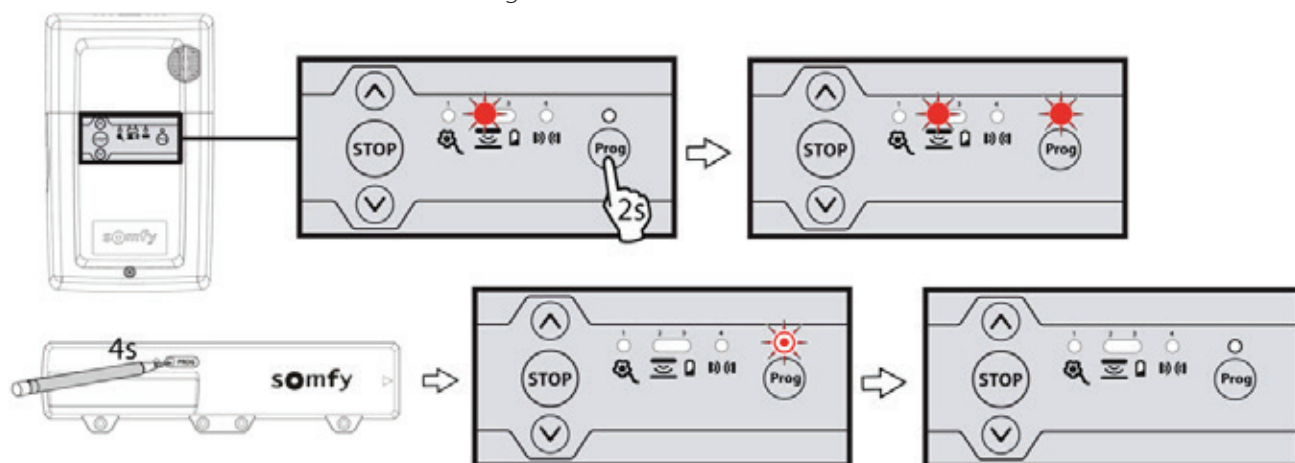


Fig 25

Now, using the control box, send the door up to its open position. Then, using the down arrow, send the door, in one movement, all the way to the close position. The bottom slat transmitter should switch off about 10 seconds after closing.

Failure to follow this procedure can cause the alarm to sound a short while after installation.

Once the safety edge transmitter is in full working order then fix the magnets in place using the self tapping screws provided

Please refer to the Somfy instructions on commissioning a safe edge if required. If you require support, call Somfy Technical Assistance on: 0113 391 3014

Additional Problem Solving

10.1 Door Tight Or Jams In Operation

- Check for good entry of curtain laths into guide rails.
- Check that bottom lath is correctly engaged into track when fully open, as shown in **Fig 21**.
- Check for correct clearance of curtain in guide rails. NB: laths should have a sideways 'end float' of approx 6mm.
- Adjust guide rails if necessary to achieve free movement.

10.2 Recalibration of the bottom slat transmitter required

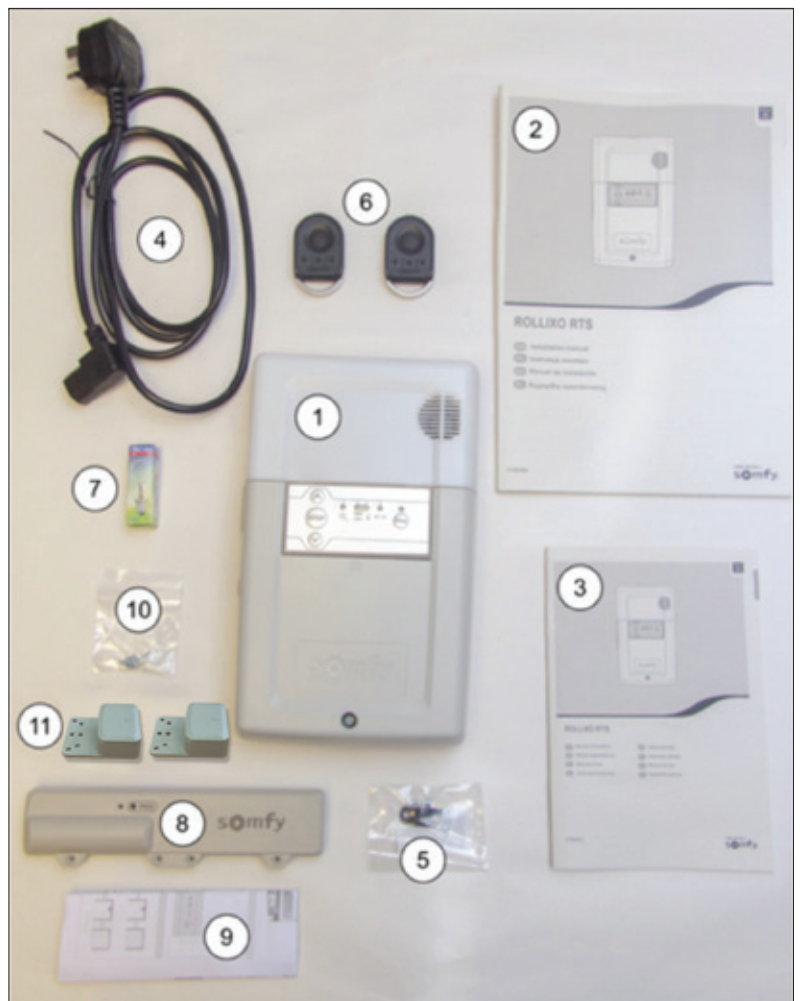
- Press and hold the mode button = LED flash red
- Release the mode button = LED solid red
- Allow the left LED to flash green
- Allow the right LED flash green
- Immediately press the safety edge twice in quick succession to activate it. The LED should flash red then go solid green if the transmitter has been reset.

Rollixo RTS XSE Kit Contents

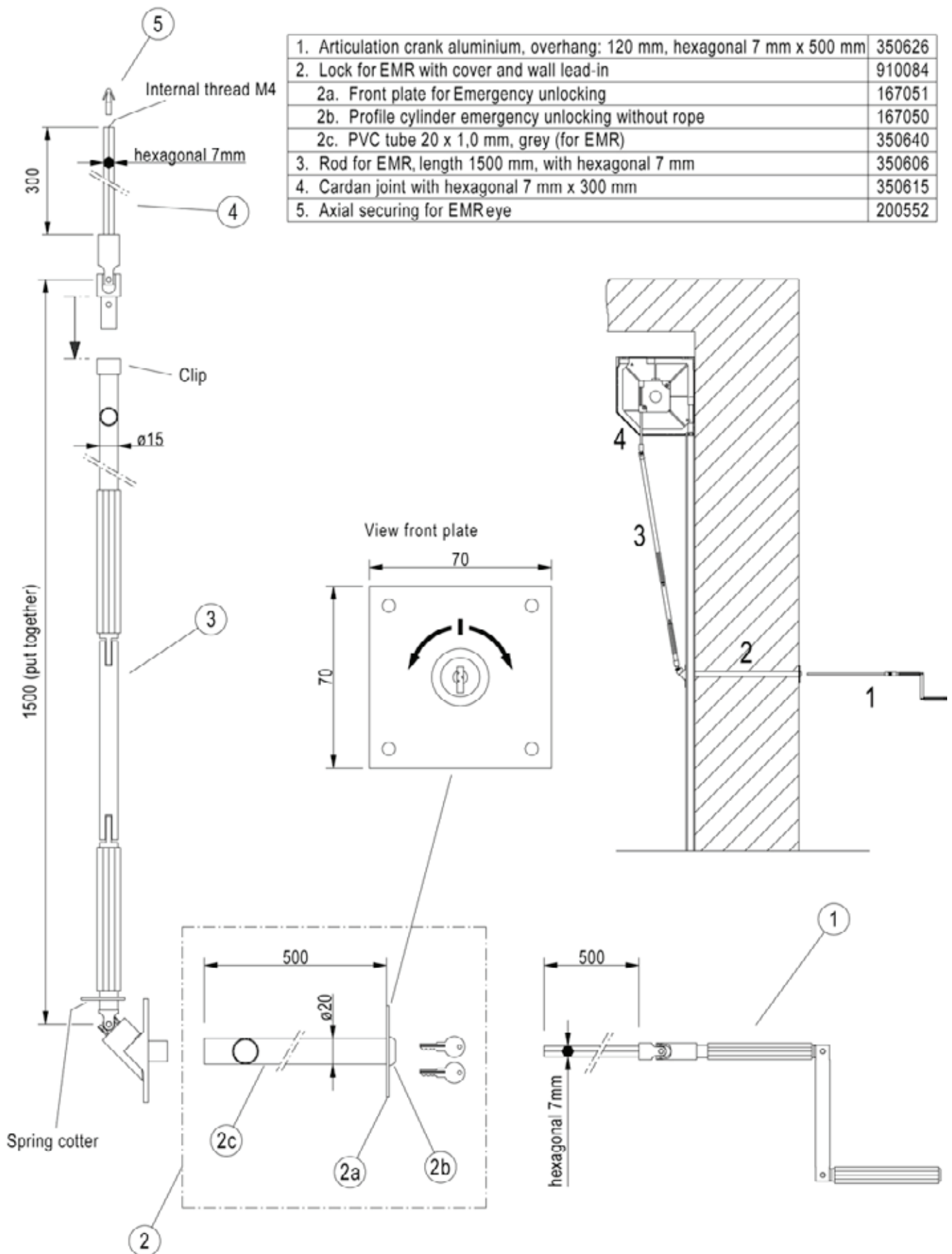
The Rollixo XSE Kit is supplied with the following:

No. Description

1. 1 x Rollixo RTS Controller
2. 1 x Rollixo RTS Installation Guide
3. 1 x Rollixo RTS End User Guide
4. 1 x Quick Fit Mains Supply Cable
5. 1 x Wiring Accessory Bag – **Contains:**
 - 1 x Motor Supply Cable Clamp & 2 x Cable Clamp Screws
 - 1 x Wire Link (to bridge the safety brake terminals)
 - 1 x Alarm Sounder Screw
6. 2 x Keygo 4 RTS Radio Keyfobs
7. 1 x Courtesy Light Bulb
8. 1 x XSE Safety Edge Transmitter
9. 1 x XSE Safety Edge Transmitter Installation Guide
10. 1 x Bag of XSE Safety Edge Transmitter Screws (x4)
11. 2 x Guide Magnets



EMR (Exterior Release Kit) Installation Instructions



System Diagnostics

Do not attempt to work on the door unless you are a trained engineer

The Rollixo Remote Control System provides a full fault finding diagnostic programme, this is all dependent on there being power to the unit.

DIAGNOSTICS

Receiver

Indicator light status	Meaning
○ Off	Functional installation
⦿ Slow flashing	Waiting for an action/adjustment
⦿ Rapid flashing	Deactivation/activation in progress
⦿ Permanently lit	Installation fault/failure

	Indicator light status						Diagnostics	Consequences	Actions/Troubleshooting
						Prog			
Fall protection	⦿	○	○	○	○	○	Fall protection is not connected or there is no bridge on the connector if fall protection is connected to the shared motor terminal	No movement possible	Check the fall protection wiring.
	⦿	○	○	○	○	○	Fall protection triggered		Check the installation and replace the fall protection.
Motor	⦿	○	○	○	○	○	Incorrectly wired motor	No movement possible	Check the motor wiring.
	⦿	○	○	○	○	○	Fall protection triggered (when fall protection is connected to the shared motor terminal)		Check the installation and replace the fall protection.
Rollixo RTS	⦿	○	○	○	○	○	Activated motor thermal protection		Wait around 10 minutes.
	⦿	○	○	○	○	○	Waiting for motor adjustment		Set the motor end limits.
Optical wired safety edge	○	⦿	○	○	○	○	Optical wired safety edge failure	Opening ok Closed by pressing and holding down	- Check the type of safety edge connected (optical wired safety edge, dipswitch no.4 set to OFF); if the wired safety edge is resistive, move dipswitch no.4 to ON. - Check the safety edge wiring. - Check that no radio safety edge transmitter is memorised in the receiver. If a radio safety edge transmitter is memorised in the receiver, clear it.
Resistive wired safety edge	○	⦿	○	○	○	○	Resistive wired safety edge failure	Opening ok Closed by pressing and holding down	- Check the type of safety edge connected (resistive wired safety edge, dipswitch no.4 set to ON); if the connected safety edge is resistive, move dipswitch no.4 to OFF. - Check the safety edge wiring. - Check that no radio safety edge transmitter is memorised in the receiver. If a radio safety edge transmitter is memorised in the receiver, clear it.
Radio safety edge	○	⦿	○	○	○	○	Radio safety edge failure	Opening ok Closed by pressing and holding down	See radio safety edge transmitters for diagnostics.
	○	⦿	○	○	○	⦿	Radio interference on the safety edge transmitter	Opening and stopping ok Closed by pressing and holding down: the closing movement will automatically resume when the radio interference disappears.	Repeat the safety edge transmitter memorisation procedure on the receiver.
	○	⦿	○	○	○	○	Magnets missing if the resistive safety edge transmitter is installed	Opening ok Closed by pressing and holding down	Check for the presence of magnets and install them if required.
	○	⦿	⦿	○	○	○	End of life of the safety edge transmitter batteries	Opening ok Closed by pressing and holding down	Safety edge transmitter low battery indication. If the fault persists, replace the safety edge transmitter batteries.
	○	⦿	○	○	○	○	Obstacle detection	Remove the obstacle by automatic partial opening	Check that no obstacle is causing the safety edge to detect.
	○	○	○	○	○	○	Cell fault	Opening ok Closed by pressing and holding down	If no cells are installed, check that the connector (terminals 10 and 19) is bridged.
Photoelectric cells	○	○	○	⦿	○	○			If cells are installed: - Check that no obstacle is cutting across the cell beam - Check the position of dipswitch no.2 in accordance with the type of cell. - Check the cell wiring.
	○	○	○	⦿	○	○	Bridged cell connector	Opening ok Closed by pressing and holding down	If no cells are installed and cell connectors are bridged (terminals 18 and 19), check that dipswitch no.1 is set to OFF.
	○	○	○	⦿	○	○	Obstacle detection	Remove the obstacle by full automatic opening	Check that no obstacle is cutting across the cell beam
Radio	○	○	○	○	○	⦿	Radio frame received from a recognised transmitter		

DECLARATION OF INCORPORATION



We, AlluGuard Limited

Of Rotherham Road, Parkgate Rotherham S62 6FP

Declare that: Power Operated Roller Garage Door

Models: AlluGuard 77 and AlluGuard 55

Manufactured by: AlluGuard Limited

Are in conformity with the essential Health and Safety requirements of the Machinery Directive 2006/42/EC. And conform with the Low Voltage Directive 2006/95/EC, and the Electromagnetic Compatibility Directive 2004/108/EC.

A technical file of documentation has been compiled in accordance with Annex VII (Part 7 of Schedule 2), part B. AlluGuard undertakes to transmit, in response to a reasoned request by the national authorities, relevant information on this partly completed machinery. Transmission shall be via electronic or paper copies, and shall be without prejudice to the intellectual property rights of the manufacturer of the partly completed machinery.

The product to which this Declaration of Incorporation relates must not be put into service until the relevant machinery into which it is to be incorporated has been declared in conformity with the provisions of the Machinery Directive.

Gary Brooks
Managing Director

EC DECLARATION OF CONFORMITY - CUSTOMER COPY

THE SUPPLY OF MACHINERY (SAFETY) REGULATIONS 1992

Model: _____ Serial Number: _____

Size (W x H): _____

Installed By: _____

The above power operated door (door, operator, safety devices, etc.), has been assembled, installed, connected and tested in accordance with the manufacturer's instructions, at the following site address and is in conformity with the provisions of the Machinery Directive (89/392/EEC as amended by 91/368/EEC and 93/336/EEC), the Low Voltage Directive (73/23/EEC) and EMC Directive (89/336/EEC).

The Transposed Harmonised Standards used in the design of the above door are as follows: EN 13241-1:2003, & 12453:2001.

Site Address: _____

Declaration (made by installation engineer):

Signature: _____ Print name: _____

Date: _____ Tel: _____

Declaration and instructions received by:

Signature: _____ Print name: _____

Date: _____ Tel: _____

EC DECLARATION OF CONFORMITY - INSTALLER COPY

THE SUPPLY OF MACHINERY (SAFETY) REGULATIONS 1992

Model:

Serial Number:

Size (W x H):

Installed By:

The above power operated door (door, operator, safety devices, etc.), has been assembled, installed, connected and tested in accordance with the manufacturer's instructions, at the following site address and is in conformity with the provisions of the Machinery Directive (89/392/EEC as amended by 91/368/EEC and 93/336/EEC), the Low Voltage Directive (73/23/EEC) and EMC Directive (89/336/EEC).

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Site Address:

Declaration (made by installation engineer):

Signature:

Print name:

Date:

Tel:

Declaration and instructions received by:

Signature:

Print name:

Date:

Tel:

AlluGuard Technical Assistance - t: 01709 529 723 / 07795 103 133
Somfy Technical Assistance - t: 0113 391 3014



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AlluGuard reserve the right to alter specifications to design and manufacture without notification.
All specifications are correct at time of publication, errors and omissions excepted. April 2020